



J. Thomson Colour Printers

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Quality Policy

It is the objective of J.Thomson Colour Printers Ltd. to meet the requirement of customers on time, every time, without error, defect or omission, and to pursue the continual improvement of quality in goods and services to achieve customer satisfaction.

It is our policy to provide our customers with products which are fit for their intended purpose and are delivered in conformance with the company's quality specifications. Not only is this policy sound commercial practice, but it accords with the fact that legislation covering fitness for purpose and product performance is increasing.

Senior management, in order to improve performance, set reasonable objectives and progress towards those objectives is systematically reviewed and objectives are revised as necessary.

J.Thomson Colour Printers Ltd. is fully committed to the quality system. The purpose of the quality system, which has been documented to the requirements of BS EN ISO 9001: 2000, is to describe how the policy is put into effect, to give instructions and/or guidance to employees whose actions can affect product quality, and to provide a picture of the overall quality endeavour within our business.

Quality Assurance is the responsibility of all our employees. We have published and maintained the quality system in the knowledge that the quality of our products and the good name of the company are dependant on the everyday actions of all employees.

Management is ultimately responsible for making balanced judgements, assessing the significance of variations in this sphere and taking decisions. In arriving at such decisions, the quality and personal integrity of staff are of fundamental importance. In this context, every effort is made to ensure that each person in the organisation understands that quality assurance is important to their future and that they know how they can assist in the achievement of quality.

Kevin Creechan
Managing Director
11.12.06



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